



EXCESS FLOW VALVE (EFV) POLICY

NOTICE TO CUSTOMER PAYING THE BILL AT THIS ADDRESS OR NEW HOME BUILDER

EXCESS FLOW VALVE (EFV) AVAILABILITY

The Department of Transportation (DOT) requires operators of a natural gas distribution system to provide single family residential customers with information about excess flow valves (EFV). This notice applies only during initial installation of service lines and during replacements when there is time to notify the customer of their availability.

EFVs are mechanical shut-off devices that, under certain circumstances, can be attached to the service line running to your property. When installed, they are typically located at the point our service line attaches to our main line in the street. The function of EFVs is to shut off the flow of gas when the flow becomes much greater than normal, for example, if the service line was broken during an excavation accident. The EFV is not designed to activate if the customer's houseline is broken. An EVF is not the same component as an "earthquake valve".

Installation of such valves is done by Long Beach Energy only when:

- 1) the customer requests it,
- 2) the service line is being newly installed or replaced,
- 3) and when the customer is willing to pay for the installation – current charge is \$600.00.

The customer must agree to pay for any future maintenance and replacement costs associated with the EFV including the following:

- ◆ Permitting costs.
- ◆ Excavation costs plus any required pavement or landscaping repairs.
- ◆ All labor and material costs associated with EFV removal or replacement, which could be in the order of \$4000.00.

Long Beach Energy makes no specific recommendation on the advisability of such valves. However we will provide additional information about their purpose and function to any customer or prospective customer who requests such information. If you would like additional information, please contact your Long Beach Energy representative at (562) 570-2038 or the California Public Utilities Commission.

I have read the above conditions and [] **accept** [] **decline** the installation of an **EFV** at this address(s): _____

Date: ____/____/____

Company / Address (if different than address above): _____

Name: _____ Title: _____ Signature: _____